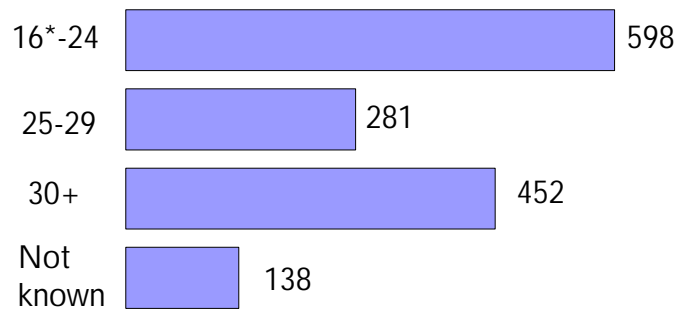


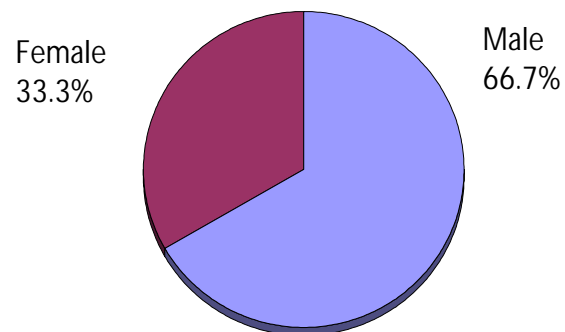
Supported Housing

Age



Total Referrals 1469 (2002/03: 1030)

Gender



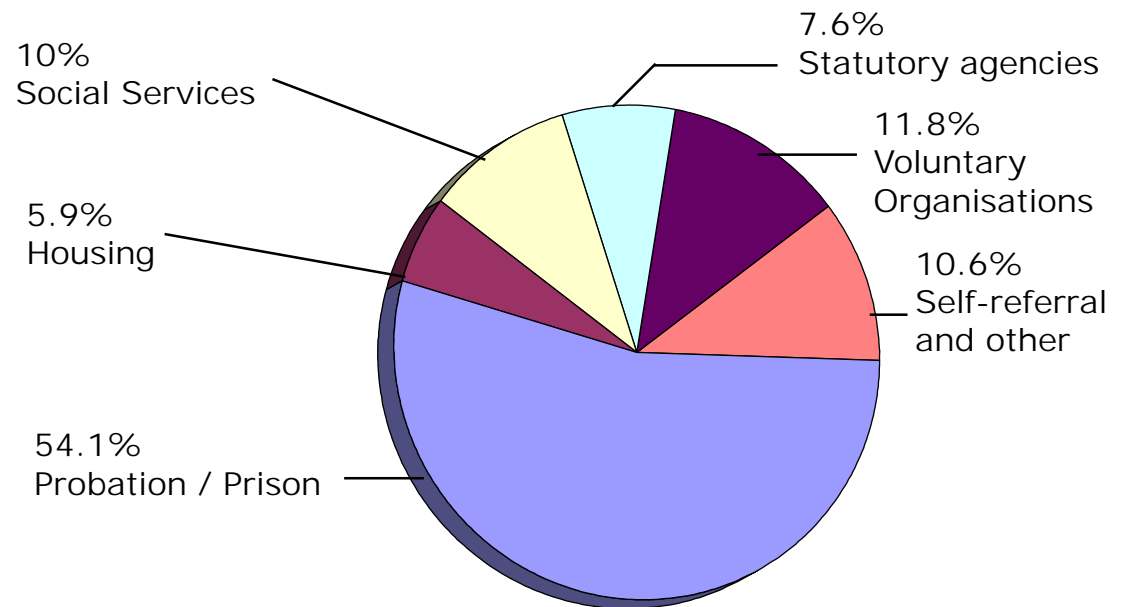
Norcare has seen a large increase in referrals to its Supported Housing services. It has responded by increasing the number of admissions it can make to accommodation.

An increasing proportion of referrals are coming from social services and voluntary organisations with a reducing proportion from probation / prison, housing services and statutory agencies.

Admissions

TOTAL **309** (2002/03: 176)
4.8% of referrals to Norcare lead to an admission

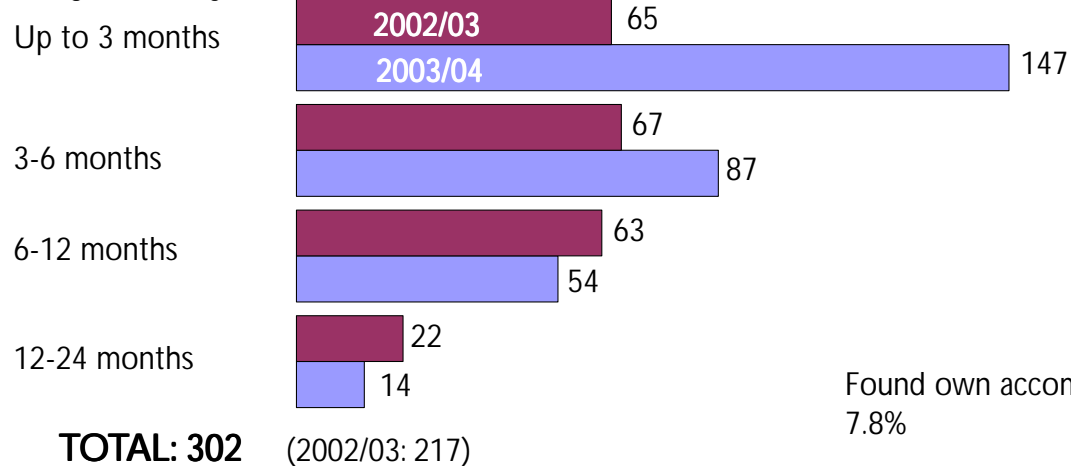
Source of referral



* 2002/03 figures are for the 18-24 age group.

Departures

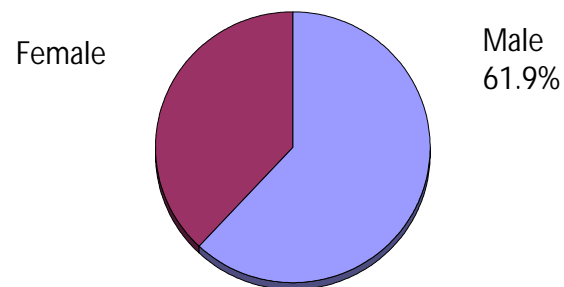
Length of stay



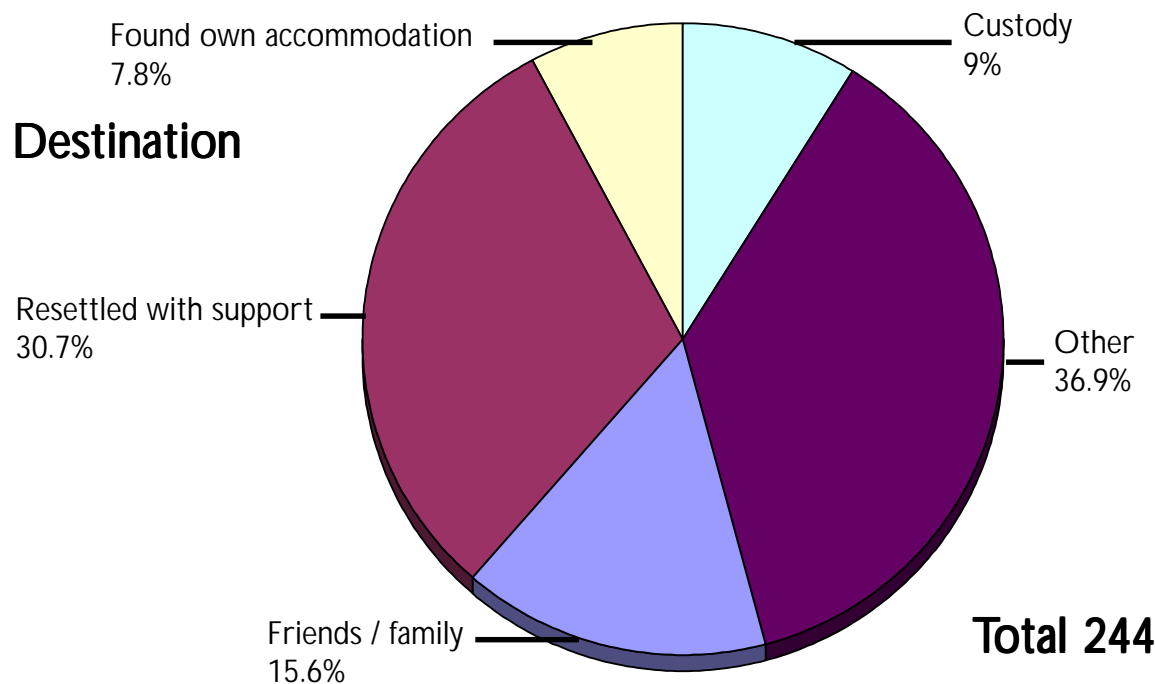
Norcare has increased the number of people who have used and moved on from Supported Housing services through reducing the length of stay needed before clients can move on to other accommodation.

The proportion of users who have been resettled with Norcare's support has increased over the year from 29% to 30.7%. The proportion entering custody has fallen from 12% to 9%.

Gender



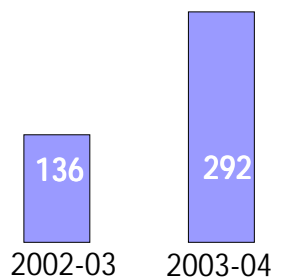
Destination



NB: Destination figures based on raw data supplied NOT on actual 2003/04 figures

Floating and tenancy support

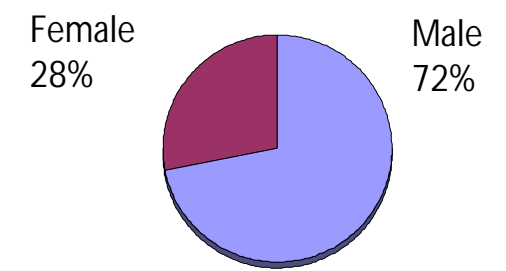
Number of people supported



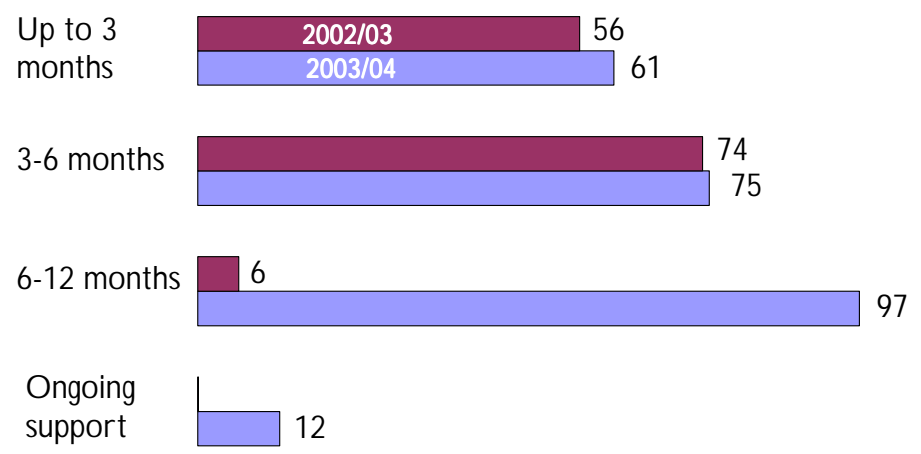
2003/04 has seen a significant increase in the number of people supported by Norcare's floating and tenancy support services.

Most of this growth has come from the increasing number of people offered six to twelve months of support (up from six to 97 people over the year).

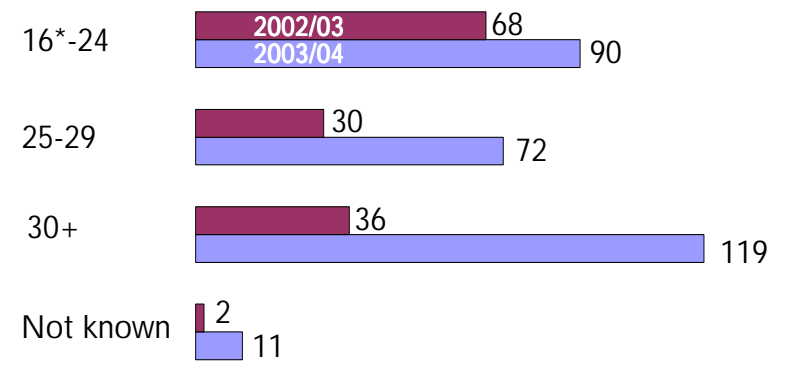
Norcare has achieved a much improved age balance for service users with a significant growth in over-25s accessing floating and tenancy support services.



Length of support



Age



* 2002/03 figures are for the 18-24 age group.